PRACTICE RULES AND TIPS FOR TINYEYE ONLINE SPEECH THERAPY

We provide speech therapy both in the practice and online.
Online speech therapy is just as effective as speech therapy in practice, if we create the right conditions for the therapy.

Practical rules

- Location: At table, seated on a chair (preferably with a headset)
- If the client is a child
  - o Parents or an attendant must be present during the therapy
  - o Toys are not allowed during therapy.
- If there is more than one (young) child present, make sure there is an adult who can entertain this child in another room during therapy
- The table where the computer is placed on should be clear of objects.
- Make sure you log in on time.
- Make sure there is no background noise, caused by pets, TV or radio.
- Eating and drinking is not allowed during therapy.
- Make sure your phone is off during treatment.
- Good lighting is important to be able to be seen by the speech therapist . Make sure that the light comes from the front so that the face is clearly visible. Ensure that the client is completely in the picture and continues to maintain optimum contact with the speech therapist
- In addition to the online sessions, it is important that you do the homework. You can do this by logging in to the homework account using the username and password you have received from your speech therapist.
- You have access to your own client file.

Tips

Optimal internet
- Ensure that other users of your internet are not heavily taxing your internet during the therapy session. (Heavy load on your internet can be caused by, for example, online gaming and streaming activities which place a high bandwidth demand on your Internet connection.)
- Make sure your Wi-Fi connection is optimal; check the strength of your signal.

Optimal computer performance
- Ensure that the number of programs open on your computer is at a minimum during therapy.
- In particular, **Skype**. Skype interferes with the video and audio connections within TinyEYE. Ensure that **any existing Skype session is completely switched off** during TinyEYE therapy session.
- Make sure your computer software is always up to date. Sudden software updates will abort the therapy session.